

Ceramic hair iron

orava

Tenera 2

Instruction manual

EN



CE

Tenera 2

Intended use of the device

The device is intended exclusively for treatment (ironing, straightening) of dry and clean hair, to the extent determined by technical and operating parameters and functions, safety and user instructions and external influences of the operating environment.

ORAVA electrical appliances are manufactured according to state-of-the-art knowledge and recognized safety regulations. Nevertheless, improper or improper use or improper use may result in injury or endangerment to the life of the user or a third party, or to a third party. damage to equipment and other property.

1. GENERAL SAFETY INSTRUCTIONS AND WARNINGS

- This document contains important safety instructions and warnings for safe, correct and economical operation of the electrical equipment. Its compliance helps the user avoid risks, increase reliability and product life.
- In this document, the general term product is used in text parts such as: electrical equipment - any device used for the production, conversion, transmission, distribution or use of electricity.
- From the point of view of the purpose of using electricity, the concept of electrical equipment in the strict sense of the word will include the following categories:
 - household electric appliances,
 - information and communication equipment,
 - consumer electronics,
 - lighting equipment,
 - electrical and electronic tools,
 - toys and equipment for sporting and recreational purposes,
 - medical devices (aids),
 - monitoring and control devices,
 - vending machines.

1.1 General safety instructions

- Before operating the unit, we recommend that you carefully read the instruction manual and operate the equipment in accordance with the instructions!
- The safety instructions and warnings in this manual do not cover all the possible conditions and situations that may arise when using the device. The user must understand that a factor that cannot be incorporated into any of the products is personal responsibility and caution. These factors must therefore be ensured by users serving this device.
- Failure to follow the safety instructions and warnings is forbidden by the manufacturer for any damage to health or property!
- Keep the instruction manual as close to the device as possible throughout its service life. Always keep the instruction manual together with the appliance for future use and use by new users.
- Use the appliance only for the intended purpose and in the manner specified by the manufacturer.

- The appliance is intended for home and similar indoor use without special focus.
- This appliance is intended, in addition to domestic use, for the following uses:
 - in shops, offices and other similar work environments;
 - in economic buildings;
 - in hotels, motels and other residential environments;
 - in bed and breakfast establishments.
- It is not a professional device for commercial use.
- Do not change the technical parameters and features of the device by unauthorized modification or modification of any part of the device.
- The manufacturer is not responsible for damages caused during transportation, misuse, damage or destruction of the equipment due to adverse weather conditions.

1.2 Safety of the operating environment

- Do not use the device in an industrial environment or outside environment!
- Do not expose the appliance to:
 - sources of excessive heat or open flame,
 - dripping or splashing water,
 - vibration and excessive mechanical stress,
 - insects, animals and plants,
 - aggressive and chemical substances.
- The operating environment of the device must always be in accordance with the basic characteristics set out.
- Features of the operating environment:
 1. Ambient temperature: $+5 \div +40$ ° C
 2. Humidity: $5 \div 85\%$
 3. Altitude: $\leq 2\,000$ m
 4. Occurrence of water: intermittent condensation of water or occurrence of water vapor
 5. Occurrence of foreign bodies: quantity and type of dust are insignificant
 6. Protection degree: min. IP20 (device protected from touching dangerous parts by hand and non-waterproof)
- This degree of protection is not indicated on the product and on the technical parameters in the operating instructions.
- If the protection class of the product is different from IPX0, this information is then displayed on the label of the appliance or in the technical data of the operating instructions.
- Other characteristics of the domestic operating environment (mechanical stress - vibrations and vibrations, occurrence of plant, animals, weather effects ...) are negligible in terms of effect on the correct and safe use of electrical equipment.

1.3 Electrical safety

- Before connecting the appliance to the power supply for the first time, make sure that the voltage on the appliance label corresponds to that of the household electrical outlet.
- The electric appliance is designed to power from 1 / N / PE ~ 230 V 50 Hz.
- The electrical safety of the appliance is guaranteed only if it is properly connected to the mains.
- Electrical protection class I equipment is equipped with a protection against electric shock by means of protective earthing of inanimate parts, which can become dangerous when the device is malfunctioning. Always connect such devices to properly installed mains sockets that are equipped with earthing conductors and have a properly grounded earthing conductor.
All electrical equipment is equipped with a three-wire power supply.
- Class II electrical equipment is protected against electric shock by double insulation or by enhanced insulation of hazardous live electrical parts. Device of protection class II it must not be equipped with means to connect protective earthing.
All electrical equipment is equipped with two-wire power supply.
- Class III electrical equipment is a device that is powered by a small safe voltage source (battery or accumulator) and does not present any danger to the user from electrical shock.
- In order to provide increased safety against the risk of electric shock due to the use of electrical appliances by laypersons, it is recommended to install the power supply circuit for sockets with a rated current not exceeding 20 A RCD with a rated operating current not exceeding 30 mA.
To ensure the safety and correctness of the electrical installation, consult a qualified electrician.
- Only use a power cord with a plug (mains lead) supplied with the device and compatible with a wall socket. Using another cable may result in fire or electric shock.
- Always connect an electrical appliance to an easily accessible mains socket. In the event of an operating fault, the appliance must be switched off as soon as possible and disconnected from mains supply.
- The power cord and mains plug must always be easily accessible for safe disconnection of the electrical appliance from the power supply.
- Do not pull off the power cord by pulling the cable. Disconnect the power cord by pulling the plug behind the power cord plug.
- If you use an extension cord, make sure that the total rated power of all devices connected to the extension cord does not exceed the max. current load on the extension cable.
- If you need to use an extension cord or power supply block, make sure that the extension cord or power pack is plugged into a power socket, and not to another extension cord or power supply. The extension power cord or power supply block must be designed for grounded electrical plugs and connected to a properly grounded electrical socket.
- The power plug of the appliance must be compatible with the mains socket. Never use any adapters or modify the socket in any other way. Do not use inappropriate or damaged drawers!
- To avoid electrical shock, plug the power cables into properly grounded electrical sockets. If the device is equipped with a 3-pole plug, do not use adapters that do not have a grounding element or remove the grounding element from the plug or adapter.

- Do not bend, crush or otherwise expose the power cord of the appliance to mechanical stress or external heat sources. Damage to the power cord may result in electric shock.
- When the power cord is damaged, disconnect the appliance from the mains and do not use it again.
- If the power cord is damaged, it must be replaced by the manufacturer, its service department or a similarly qualified person to avoid the risk of electric shock.
- Regularly check and maintain the electrical appliance as well as the power cord and power socket. Disconnect the power plug regularly and clean it if necessary. Pollution by dust or other substances may cause disruption of the insulating state and consequently fire.
- Do not expose the appliance to water or moisture. The ingress of water into the appliance increases the risk of electric shock.
If the power cord is wet or the water has penetrated the water, disconnect it immediately from the mains. If the appliance is plugged into a mains socket and if possible, turn off the power circuit before attempting unplug the power. If you are pulling wet wires from a live power source, be very careful.
- If the electrical equipment is installed (connecting) the protective covers are dismantled, the electrical parts must not be accessible to the user when the installation is finished.

1.4 Safety of persons

- This appliance is intended for use and operation by persons without electrotechnical qualification - lay people, according to the instructions specified by the manufacturer.
- Device operation includes activities such as switching on and off, user manipulation and setting of operating parameters, visual or auditory inspection of the equipment, and user cleaning and maintenance.
- This appliance can be used by children under the age of 8 and persons with reduced physical, sensory or mental capabilities or lack of experience or knowledge when supervised or instructed to use the appliance safely and understand the dangers involved.
- Children may not play with the appliance.
- Cleaning and maintenance for users may not be performed by children unattended.
- Always keep the appliance out of reach of children during use and operation. Be sure to download the appliance even for a freely accessible power cord.
- Always be careful when operating the electric appliance! Do not use an electric appliance if you are overly tired, under the influence of medication or narcotic drugs that reduce attention and focus.
- Inattention during operation may result in serious injury.

1.5 Cleaning, maintenance and repairs

- Observe the normal user cleaning and maintenance of the appliance in the recommended way. Do not use solvents or harsh cleaners for cleaning. Pollution and visible stains from finger contact, respectively. The hands can be cleaned using detergent detergents specially designed to clean household appliances.
 - If you do not use the appliance, clean it or disconnect the appliance from the power supply when the appliance is faulty.
 - Electrical appliances that are cleaned after use and are not intended to be completely or partly immersed in water or other liquid, protect against the effects of dripping and / or splashing water and before immersion.
 - Electric household appliances, like all other technical devices, are subject to the surrounding environment and natural wear. Since the legal framework of regular maintenance is not laid down for lay-in electrical household appliances, the manufacturer recommends that the user have the appliance checked and cleaned at least once a year by a specialist workshop.
 - By doing so, it is possible to achieve safety, operational reliability and increased service life.
 - Do not disassemble the electric appliance! The appliance works with a dangerous voltage. For this reason, always switch off the appliance and disconnect it from the mains supply during user maintenance. In the event of a fault, please have the repair serviced by an authorized service center.
 - Before calling a service:
 1. Turn the appliance off and on to make sure the fault reappears.
 2. If the malfunction of the appliance still persists after these operations, call the nearest specialist service center.
 - Never repair the electric appliance yourself!
 - Unauthorized, unqualified and improper use of an electric appliance may result in electric shock or other serious injury.
 - Only carry out the warranty or post-warranty repair of an electrical appliance to an authorized qualified person (*).
- (*) Competent qualified expert: the sales department of the manufacturer or importer or the person qualified and authorized to carry out this type of activity with the ability to avoid all risks.

2. Special Safety Instructions. Read carefully!

- Electrical equipment is designed and manufactured in such a way as to allow for safe operation and use by persons without a professional qualification. Despite all the measures taken by the manufacturer to ensure safe use, handling and use, it carries with it some residual risks and associated potential hazards.
- The following symbols and their meanings have been used on the device and in the accompanying documentation to warn of possible hazards:



This symbol alerts users that the device is operating with dangerous electrical voltage. Do not remove protective covers on the device. Failure to observe the safety instructions during use and operation of the device may result in:
Danger of electric shock!
Danger of serious injury or life threatening!



This symbol alerts users to the following: Risk of serious injury or life threatening when not following the safety instructions when using and operating the unit!
Danger of damage to equipment or other damage to property!



This symbol alerts users that if not following safety instructions while using and operating the device:
Danger of burning from hot surfaces!



This symbol alerts users to the following: Failure to observe the safety instructions when using and operating the unit is in danger:
Danger of fire!



This symbol alerts users to the following:
Prohibition of use of the device in a bath or shower!



This symbol means that the product is made with a double insulation between hazardous live parts (parts with dangerous voltage from the mains) and parts that are accessible in normal use.

Transportation/Carriage

- When transporting be careful when moving, to avoid overturning and dropping the device.
- Do not carry the appliance by electric cord.
There is a risk of serious injury!
There is a risk of damage to the device!

Unpacking/Package

- Unpack the equipment and accessories before putting it into service and remove any parts of packaging waste, labels and tags. Store the packaging in a safe place or keep it out of the reach of children and inappropriate persons.
There is a risk of serious injury!
There is a risk of choking

Check/Commissioning

- We recommend performing both initial and subsequent regular product inspections. Use the device only with accessories and spare parts supplied and approved by the manufacturer.
- Never use the appliance if it is incomplete, damaged, or if parts or accessories (eg due to fall) have been damaged during use.
There is a risk of electric shock! There is a risk of serious injury!
- Never clean the device (body with electrical parts) and the power cord with the plug in a way that could cause the liquid to flow into the device.
- Clean these parts with a damp cloth only and wipe dry or let it dry.
- Only clean the appliance if it is switched off and disconnected from the mains. Keep the device clean and dry.

Operation/Using/Supervision

Warning!

- Use the appliance only in such a way that there is no danger to the health of children, vulnerable persons and animals, there are no risks of damage to the equipment and other material damage.
- Use the device to trim clean, dry, and free hair. Dry your hair first with a towel.
- Do not use the appliance to trim synthetic hair.
- Do not use hair care equipment to treat animal hair. Also, take care with respect to possible parasite transmissions and keep the device clean and hygienic. After each use, always clean the device thoroughly.
There is a risk of transmission of parasites from animals to humans and persons!
- Always keep your device under control during use and operation!
- This device is not intended to be operated by a programmer, an external time switch or a remote control, because there is a risk of fire when covered or incorrectly positioned.
- Do not use the appliance near easily flammable materials and objects, curtains, curtains, decorative fabrics, and the like. There is a danger of fire!
- Make sure that the main switch is set to „OFF“ /“0“ position before each connection to the mains.
- Do not switch the device on or off by plugging in or pulling out the power cord from the AC socket.
- Always connect the appliance to mains power supply for normal use, then turn on the main power switch. When you have finished using the device, turn off the main switch and then pull out the power cord from the wall socket.
- Do not leave the device plugged into a power socket unattended.
- Do not use the device if the main power switch does not work on the device.
- The appliance must be kept dry.
- Do not use the appliance where there is dripping or splashing water.

- Do not use the appliance in the vicinity of bathtubs, showers, washbasins or other containers containing water, including the pool. If the appliance falls into the water, do not remove it. First, pull the power cord plug out of the mains socket and then take the appliance from the water. In such cases, take the device for inspection to a specialist service to check that it is safe and working properly.
- Do not attach the appliance and the power cord to the electric socket while your hands, power cord or equipment is wet or standing on a wet floor. Always dry hands, power cord and equipment with a dry cloth. There is a risk of electrical short circuit!
There is a risk of electric shock!
- If you use the appliance in the bathroom, disconnect the power cord plug from the mains after use, since the proximity of water in the environment poses a risk even when the appliance is switched off.
- If you use the appliance in bathroom, the device must not be freely reachable by people using a bath or shower. There is a risk of electric shock!
- Do not use the appliance in potentially explosive atmospheres in the presence of flammable substances and vapors, mist or dust.
- Do not use the device near sources of excessive heat and open flame. There is a risk of explosion or fire!
- Do not use flammable substances such as hairspray, hair gel, etc. There is a risk of ignition of combustible substance!
- Do not cover the appliance even partly. Do not place objects on the device, do not allow foreign bodies to enter the holes. Do not place the appliance on easily flammable materials (paper, fabrics, fabrics ...) or lightly inflammable objects.
- Do not cover the openings for air flow. There is a danger of fire!

Warning!

- Do not use or place the appliance in a place where children may reach freely. The appliance may slip on children and cause serious injury to them.
- Mechanical damage (breakage or breakage of parts and covers) of the device can cause serious injury. Do not use the damaged device. There is a risk of serious injury!
There is a risk of damage to equipment or other property damage!

Warning!

- The appliance must not be left unattended when connected to the mains! The device is under a dangerous voltage when connected to a power supply. There is a risk of electric shock!
- The electrical socket and power cord must remain easily accessible for safe disconnection of the appliance from the power supply.
- The device contains parts that are very hot during operation.
- Do not touch the hot surface of the device.

- Only touch the handles. Parts and accessories of the device that are warming up during operation will remain warm for a certain time even after power is turned off and disconnected from the mains.
- Do not touch the equipment of any part of the body (especially the skin of the hands, face, ears, neck, vertex, ...) during normal operation of the device.
- Use the device in a safe way to avoid hair burns or skin. There is a risk of burning from a hot surface!

Attention!

- After switching off the machine, the ironing area remains hot for some time. Before any further handling of the device, always wait for the ironing surface to cool completely.
- The electrical socket and power cord must remain easily accessible for safe disconnection of the appliance from the power supply.


Warning!

- The appliance must not be left unattended when connected to mains.
- Never leave your device unattended and freely accessible and do not hang it with a freely-hanging power cord. Children, inappropriate persons or animals could pull out the device for the power cord. There is a risk of serious injury!
- Do not store the appliance with a wrapped power cord around the ironing surface. Fold the power cord „freely“ in the way it was folded in the original packaging by the manufacturer.
- Never overload the equipment beyond the limits specified by the technical specifications!
- Observe the operating mode of the device (operating time and break time) according to the operation and instruction manual.
- If you notice any unusual occurrences (sounds, odors, smoke, etc.) during use of the device, switch off the device immediately and disconnect it from the power supply. Have the appliance checked by a specialized service centre.
- If any safety part / component (mechanical, electrical, electronic) is part of the unit, never disable this part / component! If the safety part / component is damaged or not working, do not use the device!
- Children under 3 years of age must be prevented from accessing the appliance unless they are under the supervision.
- Children between 3 years and under 8 years of age may not connect the appliance to a power outlet, nor regulate or clean it or service users.

WARNING!

- Some parts of this product may become very hot and may cause burns. Take special care when vulnerable persons or children are present.
- Never underestimate the potential hazards and take extreme caution !!!

Characteristics

- The device is designed for ironing (straightening) hair using ceramic plates heated to a high temperature.
- New generation ceramic plates
- Immediate heating to high temperature - the device is ready within 15 seconds
- Electronic setting of precise temperature - 180 - 220 °C
- On/off button 
- Ceramic plates of the highest quality - smooth sliding movement
- Automatic switch-off after 1 hour
- Long power cord in the swivel joint

Preparation


Power supply

The device operates on AC voltage 230 V, 50 Hz from the mains.

Before using the device, it is necessary to connect the device to the mains using a power cord.

Description of parts



- 1 Straightening ceramic plates
- 2 On/off switch /temperature indicators
- 3 Lock switch
- 4 Power cord with joint for 360 ° rotation

Operation

- 1 Before turning on the device, make sure that the mains cord is not wrapped around the appliance.
- 2 Plug the power cord into a 230 V/50 Hz electrical outlet.
- 3 Switch on the appliance by pressing and holding the switch **u** for approx. 2 seconds.
- 4 Press **u** again to set the temperatures:
 1. 180 °C/360 °F - blue light
 2. 200 °C/390 °F - green light
 3. 220 °C/430 °F - red light


During heating, the selected temperature light will flash until the desired temperature is reached.

When the device reaches the desired temperature, the selected temperature light will be on continuously.
- 5 After setting the desired temperature, the appliance is ready for use in approx. 15 seconds, when the temperature is reached and the indicator light remains on. Use the device without a break for a maximum of 20 minutes. Then turn off the device for at least 15 minutes.

Hair straightening (ironing)

Hair must be washed, thoroughly dried and combed before treatment. Do not use any hair products.

You can only use a special spray to protect against hair burns.

- 1 Connect the iron to the mains and switch it on for approx. 2 seconds by pressing and holding the switch . The blue 180 ° preset temperature light starts flashing.
- 2 Set the temperature to 180, 200 or 220 ° by pressing the **u** button.
- 3 Comb your hair thoroughly.
- 4 Open the jaws.
- 5 Insert a wide strand of hair between the ceramic plates.


If you have thick hair, divide it into smaller strands using clips. Gently press the jaws, wait 2-3 seconds and slowly and evenly move the appliance from the roots to the ends of the hair.

However, depending on the length of the hair, this must not last longer than 5 to 8 seconds, maximum 10 seconds.
- 6 Before adjusting the rest of the hair, test the iron on a small piece of hair and then adjust the temperature setting up or down as required.

If you find that you need a higher temperature setting when straightening your hair, simply adjust the temperature to a higher temperature.

If you find that a lower temperature is needed on your hair, reduce it.

Since the iron is already hot, it may take a few minutes for it to cool down.

Repeat as needed for other strands of hair.
- 7 Repeat with all parts of the hair, working with the lower layers first, then continue with the top and sides.
- 8 When you have finished making your changes, switch off the appliance by pressing the on/off button  for approx. 2 seconds and, after switching off, disconnect the mains plug from the mains socket.

9 Place the appliance on a heat-resistant surface until it has cooled down.

10 Adjust the hair as desired.

Automatic safety shutdown

After about one hour of operation, the iron switches off automatically due to thermal protection.

Reactivate the iron by pressing the  button for approx. 2 seconds.

Hinge lock

This iron has a jaw hinge lock, which makes it easier to store the iron.

To lock the iron, simply close the jaws and set the lock switch (3) to the locked position.

To unlock, set the lock switch (3) to the unlocked position.

Cleaning and maintenance

For the device to work properly and for a long time, it needs to be cleaned regularly.

- The equipment has been carefully tested and modified and packaged prior to shipment from the factory.
- Clean the appliance after each use with a cleaning cloth and, if necessary, remove any trapped hair.
- Before each cleaning, first unplug the appliance and let it cool down.
- Wipe the device with a soft, clean cloth.
- Store the device in a suitable case.

Warning!

Never soak the device in water or any other liquid when cleaning! Clean the device with a dry cloth slightly moistened with water.

Do not use harsh cleaners or solvents such as alcohol, benzine, or thinner to clean.

After cleaning, unwind the power cord and store the device in a suitable place

Technical specifications

Power supply:	220 - 240 V~ 50-60 Hz
Power consumption:	55 W
Operating temperature:	180 - 220 °C
Dimensions (W x D x H):	25 x 3,3 x 4,1 cm
Weight:	0,3 kg

We reserve the right to make changes!

Warranty conditions

A warranty period of 24 months is provided for this device. When exercising the right to a warranty service, return the warranty card and the cash receipt of the equipment to the service center together with the product. The date of the warranty card and proof of purchase must be the same. If not, the warranty will not be granted.

- The right to free repair of the product during the warranty period expires if:
 - the user does not submit a valid warranty and proof of purchase of the product;
 - malfunctions due to incorrect connection, improper use and maintenance (dusty environment), mechanical damage, engine failure and residential installation;
 - do unauthorized interference or alteration in the product by an unauthorized person and/or a malfunction due to the use of non-original spare parts;
 - the appliance is not used according to the enclosed operating instructions.

Other terms and conditions related to the warranty

The shop where the device is sold to the consumer is obliged to show the device to the buyer and inform the buyer:

- the way it is used and handled;
- how warranty repairs are available;
- with the nearest warranty service as well as the way the warranty service is dispatched to the supplier's service center;
- properly fill in the warranty card. Incorrect and incomplete warranty card is void and the consumer loses the right to warranty;
- the guarantee / repair, exchange or withdrawal of the contract / are covered by the relevant provisions of the Civil Code and the Complaint Rules.

Producer:

ORAVA retail 1, a.s.
Seberíniho 2
821 03 Bratislava
Slovenská republika

Importer:

ORAVA retail 1, a.s.
Seberíniho 2
821 03 Bratislava
Slovenská republika

ORAVA distribution CZ, s.r.o.
Ostravská 494
739 25 Sviadnov
Česká republika

INSTRUCTIONS AND INFORMATION REGARDING THE DISPOSAL OF USED PACKAGING

Dispose of used packaging material at a municipal waste disposal site.

DISPOSAL OF USED ELECTRICAL AND ELECTRONIC EQUIPMENT

This symbol on the products or in the accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper disposal, recovery and recycling, please return these products to designated collection points. Alternatively, in some countries of the European Union or other European countries, you may return your products to your local retailer when purchasing an equivalent new product. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment natural resources and help prevent potential negative effects on environment and human health, which could be the consequences of improper disposal waste. Contact your local authority or nearest office for more detailscollection point. Improper disposal of this type of waste may result in penalties in accordance with national regulations.

For business entities in the countries of the European Union

If you wish to discard electrical and electronic equipment, please request the necessary information from your seller or supplier.

Disposal in other countries outside the European Union

This symbol is valid in the European Union. If you wish to discard this product, please request obtain the necessary information on the correct method of disposal from the local authorities or from the your supplier.



This product meets all the essential requirements of the EU directives that apply to it.